



# DETROIT RESCUE MISSION MINISTRIES ANNUAL REPORT

OCTOBER 1, 2019 TO SEPTEMBER 30, 2020



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## EXECUTIVE SUMMARY

*“They helped me work on my anger management, overcome addiction, develop better communication skills, work on my work ethic, and become a better man and a better member of society.”*  
- Sayler

Using a data-informed process, the Detroit Rescue Mission Ministries (DRMM) develops strategies to implement innovative programs for people in need. This annual report uses data to generate a thorough analysis of needs in our community. It demonstrates the ongoing need for programs that address homelessness, drug problems, basic needs such as food, clothing and housing, and services for youth and unemployed adults in the Detroit Wayne County area as well as Macomb and St. Clair counties.

Homelessness, mental health issues and substance use disorder hurt many lives around us. Data shows how many guests DRMM provided housing and treatment, and how the Coronavirus (COVID-19) impacted our guests, our organization and our community.

Michigan had the third highest numbers of people with COVID-19. In the latter part of April 2020, the state peaked with 17,221 cases, and 727 deaths. These numbers continued to climb. Wayne, Oakland and Macomb counties accounted for 80% of Michigan’s COVID-19 cases, with Detroit being the hot spot, and some of our guests and staff members getting infected.

Due to low income, unemployment, underlying health conditions such as diabetes, cancer, and chronic obstructive pulmonary disease (COPD), people of color are hit the hardest.

In response, DRMM created innovative protocols that addressed COVID-19 in the Detroit Wayne County area.

Yet, throughout the state of Michigan, the pandemic deterred some individuals from seeking shelter, entering treatment and utilizing other support services, thus leading to a drop in service



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delivery levels. DRMM had to improvise new ways of providing services. Following Centers for Disease Control (CDC) guidelines, we deployed preventive tools and strategies such as personal protection equipment (PPE), social distancing requirements and the use of telehealth services.

**We never closed our doors.** DRMM continued to serve the needs of those ready to address their challenges. Our dedicated staff members were at our various sites providing in-person



services 24/7, while staff members of similar agencies were working from home. Even while guests were in quarantine, our staff continued to provide services, while observing relevant health protocols.

DRMM recognized the evolving issues surrounding COVID-19 and the emerging needs of individuals who had COVID-19, or were experiencing its symptoms even as they needed to continue substance use disorder treatment.

To address that need, when DRMM established COVID Recovery Housing, we made sure therapeutic intervention and medical services would be available.

Compounding the effects of the COVID-19 pandemic, there were other developments - legislative and economic policies - that affected our client's choice to make, or put off, a commitment to change their lives. These policy changes exacerbated substance use, and also added to already daunting demands on our staff.

- 1) In 2019, Michigan voters chose to legalize the recreational use of marijuana, in addition to medicinal use. In 2020, due to this legalization and the proliferation of dispensaries, marijuana became widely available. Data is being collected on the impact on increased use, addiction, crime, etc.

Meantime, being legal, it takes time for counselors to convince clients to restrict use especially when they feel it helps them "calm their nerves". DRMM Treatment Counselors help clients make the connection as to how, despite it being legal, marijuana affects them and how it may stand in the way of their life goals.



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- 2) The stimulus payment has expanded housing alternatives for homeless individuals, e.g., they may stay in a motel. Just after the stimulus checks were sent out, census in shelters and treatment programs dropped dramatically. Guests ended up leaving services before they have had a chance to reap the benefits of programs. That, of course, highlighted the need for breakthroughs on personal budgeting.
- 3) The moratorium on evictions has been a huge help for Detroit renters, saving them from becoming suddenly homeless. Unfortunately, the effect it has had on homeless individuals is that when a guest is ready to graduate from supportive housing, decent affordable housing is next to impossible to locate and secure, even with Housing Choice Vouchers.

Our guests suffer from chronic homelessness, mental health, and substance use issues. Many are encumbered by the criminal justice system. To meet the unique and extensive needs of those who come to us, we developed innovative programs that address these risk factors.

## HISTORY

Founded in 1909, The Detroit Rescue Mission Ministries (DRMM) has for over 110 years continued serving the needs of the community by providing food, clothing, shelter and support services to intervene where homelessness, hunger, isolation and substance use addiction occur.



DRMM is a faith-based, non-profit organization, recognized by the Commission on Accreditation of Rehabilitation Facilities (CARF) and has devoted a wealth of resources to meet the basic needs of humanity while motivating individuals to rebuild their lives. Detroit Rescue Mission Ministries is one of the largest leaders in the fight against homelessness and substance abuse in the country.

## MISSION

DRMM fulfills its mission by providing hope to the hopeless, disadvantaged, and homeless men, women, and children of our community by ministering to the total person – mind, body, and spirit.

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Our programs and services are designed to address spiritual, physical, emotional, and social needs of those seeking assistance in hopes of them becoming faithful Christians disciplined into a local church, rehabilitated, and employed, and living productive and restored lives.

## **MANAGEMENT**

**Dr. Chad Audi**  
President and CEO

**Barbara Willis**  
Chief Operating Officer

**Rev. C. Paschal Eze**  
Vice President Communications

**Aurine Moore**  
Vice President Development

**Daniel Townsend**  
Director of Quality Control

**Nellie Jenkins-Kendrick**  
Director of Treatment

**Kisha Woods-Mathis**  
Director Community Engagement

**Robert Blumenfeld**  
Chief Financial Officer

**Darlene D. Owens**  
Vice President Programs

**Belinda Flowers**  
Director Human Resources

**Bruce Calderwood**  
Facility Services Director

**David Long, Jr**  
Director Wildwood Ranch

## **BOARD OF DIRECTORS**

**Randall Pentiuk, Esq.**  
Chairman

**Nina Simone Caudle**  
Secretary

**Teola Hunter**  
Member

**Frank Taylor**  
Member

**Eric Mitchell**  
Member

**Martha Scott**  
Member

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## DRMM HOUSING SERVICES

DRMM's primary Permanent Housing program is Cornerstone. DRMM offers housing and social services to disabled homeless people - single adults, and adults with children in their families. To qualify, the household must have either a chronically homeless family member or a disabled homeless family member.

Our guests may receive permanent supportive housing for as long as they need or until they are able to move to other housing option of their choice.

Based on their personal plan which is designed to help them maintain income, needed services and housing, the following services are provided:

- mental health
- medical
- dental care
- substance use treatment
- recovery services.



Among those people DRMM housed this year, were homeless Veterans and people with mental illnesses or developmental disabilities.

DRMM helped them find employment and income from entitlement programs (such as state supplemental security income and food stamps).

Another permanent housing program of ours provided homes in residential neighborhoods to households headed by formerly homeless adults who, even though they were employed, were homeless.

That program enables these families to live in a private home until they locate independent

permanent housing or move.

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### Permanent Supportive Housing (PSH): Cornerstone

The Cornerstone Program is proven to be a solution to homelessness for the most vulnerable chronically homeless people. It pairs housing with case management and supportive services to help men maintain stable housing and secure appropriate health care.



Because our guests are struggling with chronic physical and mental health issues, we augment affordable housing with intensive coordinated services, which has proven to be a highly effective strategy that in turn provides our guests the opportunity to be a viable part of the community.

During this program year, Cornerstone Program housed a total of 108 guests, who also received services and meals. Permanent Supportive Housing (PSH) provides case management services which included referrals for: mental health, primary care, dental, vision, employment, Alcoholics Anonymous and Narcotics Anonymous support groups, substance use disorder sponsors, housing, vocational training and resources to meet educational needs.

During the year under review:

- 14 guests secured employment;
- 5 received approval for their disability benefits during this year.
- 7 guests moved out of Cornerstone and into independent housing.

PSH guests are recovering and rebuilding relationships with their families. After years of alcohol and drug addiction and disorderly lifestyle, four (4) guests re-united with their families.

Also, staff members have identified specific guests that exhibited homicidal and/or suicidal ideations and successfully referred them for needed mental health services.

***“I was drug-addicted and confused in life but coming to Detroit Rescue Mission saved my life. They helped me with my spirituality and showed me how to truly love myself again. Now, I have a car and housing. My life has been turned around in all areas, and by God’s grace, I am hopeful of maintaining my sobriety.”***  
- Beverly C.



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## DRMM'S TRANSITIONAL HOUSING SERVICES

### Genesis House II and Teen Moms Programs

Up until July 31, 2020, DRMM offered transitional housing programs with social services to homeless women and their children. Services could last up to two years.

Case managers helped adults develop a personal plan to secure an income source with which to pay for and maintain permanent housing. Services included: linkage to job readiness, housing placement, mental health, medical and dental care, substance abuse treatment and recovery, credit resolution, and GED or Adult Basic Education Services. Guests included homeless Veterans, people with one or more mental illnesses, teen-age mothers attending high school, and adults with developmental or mental disabilities. DRMM helped residents find employment and or qualify for income from entitlement programs such as state supplemental security income and food stamps.

### Prisoner Re-entry Transitional Housing for Men

The target populations for this program are single men who are either leaving a Michigan

***“Through Detroit Rescue Mission, I have learned self-control and communication with others. I have learned how to listen and help others. I have learned to be a better father.”***  
— D. Prince

Department of Corrections facility or the Wayne County Jail and currently experiencing homelessness. Among them are those who have experienced chronic homelessness and those with mental health issues and substance use disorders.

Our role is to help these returning citizens from State prisons and local jails to quickly transition to employment and housing so that they can successfully remain out of jail or prison in the future.

In the year under review, the program served 110 guests who successfully completed the program. The program houses up to 60 men. All guests are helped with employment, housing, medical and mental health and other needs.

Many of our guests are able to obtain their driver's license and birth certificates, as well as receive food assistance and medical insurance through the Michigan Department of Health and

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Human Services (MDHHS). They are provided with 3 meals a day, laundry services, and assigned daily chore responsibilities.

When guests complete the 3-month program, they will either have their own place or move to another transitional home with less restrictions and more independence. Many of our guests obtain employment and can save toward further independence. The men are allotted free time to work and spend time with their loved ones.

### **Prisoner Re-entry Transitional Housing for Women**

DRMM offers a 10-bed transitional housing program that targets single women and families currently experiencing homelessness. Many of the family heads of household suffer from mental health issues, and substance use and have histories of domestic violence.

The program is designed to assist returning female citizens from the Michigan Department of Corrections (MDOC) with their transition to independent living. Aside from providing food and shelter, DRMM staff assist guests with the tools necessary to empower them to obtain employment and independent housing.

Upon entering the program, guests are assigned a Case Manager who assists in the development of their personalized, individual plan for success. It is our goal to re-introduce our guest into society as a successful contributor in the community.

Following COVID-19 protocols to keep the staff and our guest safe has been of utmost priority at Genesis House II where this program is housed. DRMM staff will assist guests with prioritizing their most immediate needs. Many of our returning citizens need assistance with acquiring vital documents, Michigan identification, replacement Social Security Cards and Birth Certificates.



Our guests require assistance to access program opportunities in the areas of Job Readiness and Temporary Work Experience that may lead to permanent employment.

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Also, assistance is needed with referrals to organizations that could help with securing permanent housing, which is daunting even in the pre-COVID era because these guests have felony records.

DRMM provided services for 25 female returning citizens:

- 12 guests completed the program successfully;
- 6 guests were employed at the time of discharge;
- 7 obtained permanent housing;
- 6 re-connected and moved in with their family members permanently;
- 5 guests moved to other housing with family or friends until they found permanent housing; and
- 1 guest moved out of state after completing the program.

DRMM staff aims to provide transitional housing as a ‘stepping stone’ to independent living. DRMM provides our guests with referrals for services; helps them address critical issues related to a transition back into society; and encourages the skills necessary to acquire and maintain permanent housing and self-sufficiency.

### **EMERGENCY SHELTER AND WARMING CENTER SERVICES**

Homeless does not mean hopeless. Emergency shelter services are made available to men, women, and children who are currently experiencing homelessness. They are provided meals, shelter, clothing and other support services to keep them safe for a specific period of time.

Warming Centers are located at Emergency Shelters and offer the same services but are designated to operate in the winter months generally November through April. Warming Centers play a key role in helping people get off the streets in cold weather and help many individuals choose to transition into programs such as Emergency Shelter that will help them move to housing.

#### **Pathway Homeless Shelter**

Pathway Shelter is a 20-bed facility that has been providing hope and temporary shelter and support services since April 8, 1991. Pathway is the only shelter in St. Clair County that serves homeless families.

Aside from offering necessities like food, clothing, and shelter, Pathway staff help guests identify barriers, determine individual goals, and then connect them to the appropriate community services to achieve self-sufficiency.

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Pathway provided services for 118 guests - 62 women and 56 children. During their stay, 13,830 meals were served, providing ample nourishment for the families. Our professional staff with the help of valued partnership with local community organizations assisted in the success of guests by addressing employment issues/challenges, medication and healthcare, independent living skills, transportation, and stable permanent housing.

During this time, 110 of our guests completed their program.

- 73 guests exited to positive destinations;
- 34 re-united with family and are living with them permanently;
- 29 were able to rent and move into their own homes; and
- 9 guests connected with friends and moved in permanently.

Even though 37 of our guests were unable to secure permanent housing, 35 of them found temporary housing with family and friends and had successes finding jobs. 10 guests went back to school, addressing some mental health issues, and learning that their situations are temporary and that there have been some successes toward their goals.

DRMM played a great part in making our guests and their children never feel 'less than'. This was achieved, among other ways, by sponsoring and adopting families for Christmas, providing gifts and spiritually uplifting programs, and having Little Caesar's truck come to the shelter and provide pizza and fun for our guests.

### **Detroit Rescue Mission/Third Street Shelter**

The target population is single men currently experiencing homelessness, including those who are chronically homeless or with mental health issues and substance use disorders.



These men received spiritual life services as well as housing navigation, medical and food benefits, Social Security benefits, meals on site, clothing, basic needs and securing of vital records needed for housing placement concerns.

During this time, 1,005 single men sought and received shelter at Third Street.

- 81,670 meals were served, this included the community meals served during the evenings.
- 15% of our guests obtained permanent housing, through diversion and/or re-connecting with family.

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### **Oasis Overflow Shelter / Woodward**

By October 2019, DRMM had closed its Oasis Shelter in Highland Park to accomplish some of its strategic objectives as an agency.

However, when COVID-19 began to sweep Michigan, there was an urgent need to help existing shelters to provide more space for physical distancing between shelter beds. Thus, there was an increased demand for beds.



Working with the Detroit Housing and Revitalization Department, we re-opened the Oasis in March 2020 to address this need throughout our continuum of care community.

45 individuals transferred from our Third Street Shelter and we created additional 80 beds for guests from other shelters who also needed more space for their guests.

From March through September, the newly reopened Oasis provided:

- 17,363 nights of shelter; and
- over 42,000 meals to 281 homeless men and women.

There was an intensified lack of housing options due to the mandatory eviction moratoriums during the pandemic. So, the average guest needed to stay 60 days before exiting for housing.

Oasis guests received case management services to assist with connections to community resources to provide support for those with challenging issues such as mental health and substance use, healthcare, independent living and stable permanent housing.

On August 31, 2020, the women and children that resided at Oasis were transferred to our Genesis House II transitional housing for women and children so they could receive women-specific services.

### **Genesis House II Shelter**

DRMM is always working to provide hope to the hopeless, abused and disadvantaged members of our community.

Genesis House II Shelter is a 64-bed facility that provides temporary shelter, and a 20-bed warming center.



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Genesis House II Shelter staff members help guests identify immediate needs while providing them three meals a day.

This DRMM site works to create a smoother environment for guests to get all the documents they need.

Another important area is assisting them in setting priorities so they can gain and maintain low-income affordable housing.

- DRMM served, fed, clothed and housed 134 guests in Genesis House II Shelter.
- 49 were families;
- 25 of the families completed the program;
- Of the 25 families, 1 family consisted of two people who re-connected with their family and moved back home; and
- The remaining 24 families received housing assistance and moved into their own homes or apartments.



Genesis House II Shelter also provided services to another 55 guests in families under a separate grant: 23 families and 32 children.

- Four of those families - 13 people - completed the program and they are living in affordable stable housing; and
- Two heads of households were employed when they entered the Shelter program.

Under the same separate grant, DRMM housed, fed and served 28 individuals - single women and no children. Four of these guests completed the program and are living in affordable stable housing. One guest was able to maintain the job she had when she entered the shelter program.

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### **TREATMENT SERVICES OVERVIEW**

DRMM Treatment Programs are designed to support the recovery or stabilization of the guests served, reduce their symptoms, restore healthy functioning, and prevent additional functional impairment. Helping clients enhance their self-efficacy skills encourages the recovery process. Understanding that being a creation of God validates our personal worth and that a personal relationship with God penetrates the negative ramifications of shame and guilt is central to the recovery process.

Residential treatment is provided at the Christian Guidance Center for men, and at Genesis House III Treatment program for women. This modality is designed to interrupt the incidence of continuing substance use problems using intensive intervention.

Daily schedules are planned to provide structure to the guest's day. The guest is allowed personal possessions (clothes, books, etc.) and is offered three nutritious meals and snacks daily. Sleeping quarters are provided based on social distancing, gender, age, and needs. Guests are provided with quiet areas and areas for visits.

Our residential treatment programs are open 24 hours a day, seven days a week. The target population for these services are indigent, under-insured or those with Medicaid in the Detroit Wayne County area who are drug and/or alcohol dependent.

The vast majority of DRMM's residential guests are African American, and all are over the age of eighteen (18). Many DRMM guests have multiple treatment experiences and abuse a variety of substances.

Our Withdrawal Management Program (formerly called detoxification services) provides a medical regimen, conducted under the supervision of a physician, that provides 24-hour nursing care to stabilize the client by systematically reducing the amount of an addictive substance in their body. This level of care is appropriate for clients who have subacute biomedical, emotional, behavioral or cognitive problems so severe that they require medication and inpatient treatment. The goal is to improve the client's ability to engage in treatment and recovery.

DRMM's Outpatient treatment is designed to effectively monitor abstinence, prevent relapses and encourage progress toward treatment goals. This is accomplished through providing supervised therapeutic services in an outpatient or domiciliary setting (criminal justice).

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### **Christian Guidance Center (CGC) Residential**

There were 525 guests that successfully completed DRMM's residential program for men, which is available 365 days of the year. As a result of exceptional work ethics and behavior skills, five guests obtained employment. Approximately 85% of our guests have stable housing.

Staff members have been able to identify specific guests that exhibited homicidal and/or suicidal ideations and arranged for them to be taken to the Detroit Medical Crisis Center for services.

DRMM sponsored a Father's Day event at CGC in which COVID-19 testing was conducted. Also, in the fall, the men received winter apparel (hats, coats, gloves, and blankets).



CGC's withdrawal management program consisted of women and men. There were 96 individuals that received, and completed, services before the program was closed due to staff contracting COVID-19 and CGC being unable to continue to provide this level of care.

### **Genesis III Treatment Program**

Genesis House III Treatment (G3) is a Women's Specialty Program that serves single women and women with children who are struggling with addictions. A wide variety of agencies and the community provide referrals for this specific population.

Individuals with addictions who do not meet their guidelines and have no insurance are still provided treatment services through other resources. G3 staff support our guests in achieving sobriety while assisting them in developing goals and identifying barriers. They also coordinate care with the appropriate community partner to address mental health challenges. Our goal is to assist with obtaining tools for ongoing recovery once discharged.

Genesis House III Treatment is a faith-based program. We believe in treating the total person (mind, body and spirit). We are committed to changing one life at a time.

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Our programs are designed to provide total healing and rebuilding from start to finish. Individuals who complete DRMM programs are positioned for greatness.

Genesis House III provided services for 98 clients.

- 44 successfully completed the program;
- During their stay 10,701 meals were served, providing ample nourishment for the women;
- We also served 33 children on site during this time; and
- 65 family re-unifications occurred.

Our clinical staff, with the help of the entire team, assisted in the success of clients served by addressing their mental health issues/challenges; providing needed medication and adequate healthcare that incorporated tele-health; promoting independent living skills; tackling legal issues; providing transportation; helping with the needs of their children and in transitioning to recovery housing and or stable permanent housing.

During this period, we also had Zoom Court and Zoom Groups facilitated by the St. John's Grief and Loss, Michigan State nutrition class and Human Trafficking class along with NA and AA groups facilitated by staff and peers employed by DRMM.

### **COVID-19 Housing for People with Addictions**

In early May 2020, DRMM was awarded funding from the Detroit Wayne Integrated Health Network (DWIHN) for COVID housing and medical services. DRMM therefore provided quarantining services for COVID-positive individuals served in substance use disorder withdrawal management, residential and recovery housing for the pre-paid inpatient health plan in Wayne County known as DWIHN's provider network. The act of quarantining provides many stressors that can be a direct threat to ongoing recovery, both mentally and physically. Safety and sanitation resources aid in the management of this fear.

DRMM conducts intake on a 24-hour basis, and accepts individuals based on the referral from DWIHN access center. Such individuals exhibit signs and symptoms of COVID-19. Once the screenings were complete, individuals arriving were triaged by our physician and received a health assessment and physical examination.

DRMM certified nursing assistants (CNA) monitored these individuals on a regular basis 24 hours a day, seven days a week. The CNAs monitor their temperature and vital signs to ensure safety and security of the individuals and staff.



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DRMM had CNAs and monitors per shift thus ensuring that guests were taken care of appropriately. These staff members were responsible for the maintenance of the rooms, food services, laundry and other essential services.

### **State Opioid Response (SOR)**

DRMM received a State Opioid Response (SOR) grant from DWIHN to address the opioid crisis by increasing access to Medication Assisted Treatment (MAT); reducing unmet treatment need; and reducing opioid overdose-related deaths.

This purpose is accomplished by supporting prevention, treatment, and recovery activities for Opioid Use Disorder.

DRMM SOR peers provided advocacy, engagement, follow up, resources support, education, coordination of care, coordination for housing resources and transportation assistance.

## COMMUNITY SERVICES OVERVIEW

### **Outreach/Volunteer**

DRMM guests benefitted from the efforts of over 700 volunteers during FY20. The number of our in-person volunteers dropped significantly because of COVID-related health protocols in place.



DRMM volunteers help to provide services at all sites, preparing and serving meals and distributing clothing to those in need. Others help in building maintenance areas like painting.

In the Fall of 2019, DRMM Outreach Department secured a Ford Motor Company grant of \$5,000 for *Adopt a Family Christmas Program* - DRMM's annual Christmas program held at our Banquet Hall. The grant helped provide 2,800 people with gifts the week before Christmas.



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DRMM volunteers renovated and fully furnished 4 homes for DRMM program graduates.

DRMM received donations to help combat COVID 19, including 30,000 masks, cleaning and laundry supplies, disinfectant, bleach and sanitizer. DRMM collaborates with multiple groups, churches, individuals, and corporations to get COVID supplies on a regular basis for all our sites, staff, and the guests we serve.

In October 2019, DRMM hosted its guest graduation at its Banquet Hall on East Forest and it was attended by 750 people. DRMM President/Chief Executive Officer, Dr. Chad Audi, presented the four homes that had been renovated by our volunteers to four deserving families.

One family was a single mother and her three children - one teenager and two under the age of five.



### **Wildwood Ranch Camp**

The COVID-19 pandemic presented seemingly insurmountable obstacles when it comes to designing opportunities for children and youth to engage in summer camping activities. During the summer of 2020, we were required by the State health standards to suspend formal camping services.

Nevertheless, we were able to do very limited activities with children whose parents could chaperone their children. Normal attendance for our summer camps is 1,000 youth – 100 each week for 10 weeks.



We were able to end the summer having served 150 people (children and their parents). Specifically, horse lessons were provided to 25 youth for 15 weeks, parents included, and swim lessons were provided to 10 youth for six weeks, parents included.

Even though there were no camping

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activities, the Wildwood Ranch horses, and ducks and other animals needed to be fed and the grounds cared for. We were able to garner the help of a small volunteer corps who assisted in keeping the grounds ready for future camping experiences.

### **Camp Burt Shurly**

For several years, Detroit Rescue Mission Ministries operated a summer camping program for 100+ Detroit Public School Title I students each week during summer. However, due to COVID 19 restrictions, we were unable to provide this program to Detroit children this year.

### **FOOD AND HOUSEHOLD ITEM DISTRIBUTION**

During the first 5 months of the program year, October 2019 through February 2020, we were able to distribute food daily to low-income Detroiters who came to ‘shop’ at the DRMM “Warehouse”.

Our Warehouse Transportation Manager processed and distributed over 120,000 pounds of donated food each WEEK. When we received more food than our shelter and treatment programs require (which is weekly), we were able to distribute the surplus food directly to neighborhood residents.



We averaged 30-60 people per day and a minimum of 1,200 per year. Recipients were low-income, usually either recently unemployed, unemployed, or on assistance. 95% were already receiving food stamps. All nationalities, races, family composition types, and ages report for assistance. People learned of the program either by word of mouth or referrals from social service organizations who were aware of the households' need for food resources. We also received donations of clothing and furniture which are distributed through the warehouse to guests at our sites and neighborhood residents.

We have a second commodity program, as well, in Macomb County called the Lighthouse Food Bank. Success is found in the many people who receive food when they need it through the Lighthouse and the respect and comfort they find when they come to us.

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We've had many people who may come for several months and then - success - they have found a job and we don't see them again until they return later to donate to the Lighthouse because now, they have employment and food and want to share with others.

The Lighthouse Outreach Center in Macomb county has been in existence for 37 years and under the direct leadership of Detroit Rescue Mission Ministries since 2015. DRMM acquired the facility to allow the previous owners to settle financial debts without having to shutter its doors, and to continue to serve the thousands of low-income individuals and families that depend on the facility's resources each year.

Many families receive monthly, sustaining food boxes while many other families need help on a sporadic basis. Thus, we help a minimum of 30,000 people (duplicated) in Macomb County each year and a minimum of 7,000 people (unduplicated) annually.



Also, through our important partnership with the Wayne County Sheriff's Office, and police departments, we delivered over 8,000 food boxes to seniors and other neighbors who needed a little help in the cities of Detroit, Highland Park, Inkster, Wayne, Westland, Dearborn, Dearborn Heights and Livonia.

Aside from law enforcement officers serving as volunteers, many mayors were on hand to assist with these deliveries which were made in keeping with relevant guidelines from the CDC and the Michigan Department of Health and Human Services.

### **TAILORED SERVICE OPTIONS**

In an effort to continue providing resources and programs to people whose needs cannot be met by our current portfolio of Housing, Shelter, Treatment and Community Services programs, we continue to create new program service models that either address the needs of specific members of our community (such as homeless veterans or homeless individuals who have severe mental illness and addictions) or to develop new approaches to meeting the needs of people who are extremely challenged in their journey to stability, such as people returning to the community from prison. For that reason, we have crafted unique programs to meet unique needs.

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### **Veteran Affairs (VA) Case Management**

The Veteran Affairs (VA) Case Management Program is to improve the retention of housing for veterans who were previously homeless or at risk of becoming homeless. DRMM's focus is on veterans who are exiting/exited Healthcare for Homeless Veterans (HCHV) residential services. The veterans in our program receive case management support of up to 6 months of services. The 6-month period may be extended with VA approval upon request.

Case management services include home visits to monitor housing stability; providing/coordinating educational activities; meal planning; advocating tenant responsibilities, promoting the use of public transportation and community resources; financial management and budgeting, and development of natural supports.

DRMM staff aided in budgeting practices to pair with timely rent and bill payments. Guests are taught cooking and meal preparation, paying bills online, enrolling in college courses, and understanding the rules and regulations documented in lease agreements, etc.

There were 68 veterans - a total of 13 women and 55 men served. DRMM ensured all were successfully placed and housed.

### **Gaining Access to Treatment and Housing for Empowerment and Recovery (GATHER)**

The GATHER program serves homeless adults with mental illness and who may have a co-occurring substance use disorder. The purpose of our GATHER program is to help facilitate the guests' path to permanent housing, full employment, self-sufficiency and sobriety. This program is also in coordination with another human services organization which supplied the behavioral health services for those in the program.

The housing program provides a clinically focused treatment for homeless residents and those at risk for homelessness with specific diagnosis who choose to engage in treatment services. Residents are provided a safe environment while they secure permanent housing and increase income through benefits and/or employment.

GATHER served 68 guests of which 12 were female along with 3 children.

- 35 guests were successfully housed with the assistance of the Advocate Coach;
- 98% attended groups for Substance Use Disorder (SUD) and Mental Health (MH);
- 78% were able to coordinate with behavioral health;
- 8% was admitted into treatment with co-occurring concerns.



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GATHER helped with clothing for 31 individuals and baby items for one of the fathers who had been away from his family.

In December 2019, GATHER assisted in the Christmas festivities of over 50 families housed or in aftercare. In June 2020, staff coordinated a successful annual picnic at which current and past guests shared testimonies.

GATHER staff coordinated on-site groups during the pandemic. The advocate coaches assisted 10 guests in obtaining social security retroactively and job placement, obtaining full-time employment.

### **Getting It Right Prisoner Re-entry Mentoring Program**



The primary purpose of *Getting it Right* is mentorship by volunteers who themselves have successfully transitioned back into the community from prison, combined with case management to help returning citizens succeed at completing their goals.

Case management services include assistance in reunification within their families and support networks, employment, housing, mental health, medical, educational and personal needs such as (driver's license, identification, and bus tickets).

The program is critically significant because the mentorship and case management services we are providing are evaluated by the University of Michigan and shared nationally to shape future services for returning citizens across the nation.

Our program and many other national Second Chance Act programs suffered during this fiscal year due to COVID-19, as our intended beneficiary were incarcerated individuals who were not allowed to receive visitors during the long quarantine period.

Just when we had developed our program referral and intake procedures, prisons were placed on lockdown due to the COVID-19 outbreak and referrals to the program were suspended. In



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addition, men and women returning to the community from prison during the pandemic have understandably had difficulties engaging in community-based services.

During the brief time before the lock-down began, *Getting It Right* served 5 returning citizens, 2 of whom completed the program successfully, and 3 of whom obtained employment.

We also were able to hold devotion meetings monthly at our DRMM's community event space, for guests to give, and listen to, testimonies from other guests who have been successful in all programs.

To adjust to this challenge, we have asked for and have received permission to extend the program for an additional year, at no additional cost to the funder.

### **FUND DEVELOPMENT SERVICES**

#### **Program and Grant Development Services**

DRMM provides a comprehensive array of programs and services for men, women, children and youth who may be homeless or have a substance use disorder and mental health issues. These multiple and diverse programs have been organized into a Continuum of Services Model. The model reflects the access, availability, and coordination of services and programs that DRMM has to offer persons in need.

It is the goal of DRMM to assure the appropriateness of services with respect to the person's individualized needs and desires. Therefore, the determination of the need for treatment, housing and/or other service options occurs at intake.

The Development Department submits government and private foundation proposals to ensure DRMM can continue to enhance its vast array of services to meet our guest needs.

#### **Donor and Community Contributions**

DRMM is supported by numerous foundations, corporations, local businesses, local churches, congregations, parachurch organizations and civic groups. They provide significant support in terms of cash, volunteers, and in-kind donations.

Last year, corporations donated \$2.1 million in new, unused goods to support our programs.

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In the wake of the pandemic, in Fiscal Year 2020 (October 1, 2019 to September 30, 2020), DRMM guests benefitted from an outpouring of support.

The positive year-on-year trends of the past several years were accelerated by the COVID pandemic. This has been an extraordinary time of giving to meet the needs of those served by Detroit Rescue Mission Ministries.

### **Major Grants and Contracts**

Detroit Rescue Mission Ministries builds many of its services around the financial support given by public agencies in the forms of major grants and fee for service contracts. It is the combination of these funds with the donor and community contributions that allows us to offer the many programs described in this report.

Our major contracts and grants are with:

- *Blue Water Community Action*
- *Detroit Housing and Revitalization Department (DHRD)*
- *Detroit Wayne Integrated Health Network (DWIHN)*
- *Health Management Systems of America (HMSA)*
- *Michigan Department of Corrections (MDOC)*
- *Michigan State Housing Development Authority (Michigan)*
- *St. Clair Coordinating Body*
- *The Salvation Army*
- *U.S. Department of Health and Human Services Substance Abuse and Mental Health Services Administration (SAMHSA)*
- *U.S. Department of Housing and Urban Development (HUD)*
- *U.S. Department of Justice (DOJ)*
- *U.S. Federal and Emergency Management Administration Emergency Food and Shelter Program (FEMA)*
- *U.S. Veteran Affairs Administration (VA)*
- *United Way of Southeast Michigan*
- *United Way of St. Clair County*
- *Wayne County Jail*

As we have done over the years, we will continue to diversify our funding sources in line with the needs of the distressed and disadvantaged populations we serve.